

**PROVIDER**

**TEACHER**

**BRIDGE-  
BUILDER**

**MEDIATOR**

**ARBITRATOR**

**OUTSIDERS: NEIGHBORS, NEUTRALS, BYSTANDERS**

**THEM  
US**

**INSIDERS: FAMILIES,  
FRIENDS, THE PARTIES  
THEMSELVES**

**US  
THEM**

**EQUALIZER**

**HEALER**

**WITNESS**

**REFEREE**

**PEACE-  
KEEPER**